

**Assoc. Prof. ESRA KAHYA  
ÖZYİRMİDOKUZ**



**Personal Information**

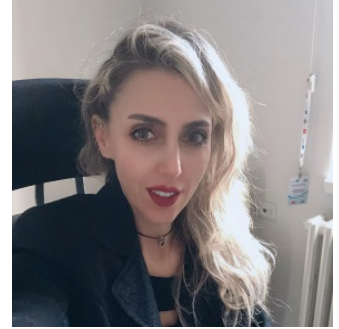
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**Address:** Erciyes University Faculty of Economics and Administrative Sciences



**International Researcher IDs**

ORCID: 0000-0001-8255-1313

ScopusID: 36080633100

Yoksis Researcher ID: 33419

**Education Information**

Post Doctorate, Bournemouth University, Faculty Of Science And Technology, Software Systems Engineering Department, United Kingdom 2015 - 2015

Doctorate, Erciyes University, Sosyal Bilimler Enstitüsü, İşletme Abd, Üretim Yönetimi Ve Pazarlama Bd, Turkey 2003 - 2009

Postgraduate, Erciyes University, Sosyal Bilimler Enstitüsü, İşletme Abd, Turkey 2000 - 2003

Undergraduate, Erciyes University, Mühendislik Fakültesi, Kontrol Ve Bilgisayar Mühendisliği, Turkey 1995 - 1999

**Foreign Languages**

English, B2 Upper Intermediate

**Dissertations**

Doctorate, Veri madenciliği ile imalat verilerinin modellenmesi, Erciyes Üniversitesi, Sosyal Bilimler Enstitüsü, Üretim Ve Pazarlama, 2009

Postgraduate, İnsangücü seçiminde bulanık mantık ile işbaşvurularının değerlendirilmesi, Erciyes Üniversitesi, Sosyal Bilimler Enstitüsü, İşletme, 2003

**Research Areas**

Management Information Systems, Computer Sciences, Software

**Academic Titles / Tasks**

Associate Professor, Erciyes University, Mühendislik Fakültesi, Endüstri Mühendisliği, 2023 - Continues

Associate Professor, Erciyes University, İktisadi ve İdari Bilimler Fak., İşletme, 2019 - Continues  
Associate Professor, Bournemouth University, Science and Technology, Software Engineering, 2019 - 2019  
Associate Professor, Kayseri University, Meslek Yüksekokulu, Bilgisayar Teknolojileri Bölümü, 2018 - 2019  
Associate Professor, Erciyes University, Kayseri Myo, Bilgisayar Teknolojileri Bölümü, 2017 - 2018  
Assistant Professor, Erciyes University, Kayseri Myo, Bilgisayar Teknolojileri, 2009 - 2017  
Assistant Professor, Bournemouth University, Faculty Of Science And Engineering, Social Informatics Research Group, Software Systems Engineering Department, 2015 - 2015  
Lecturer, Erciyes University, Kayseri Myo, Bilgisayar Programcılığı Programı, 2005 - 2009

## Academic and Administrative Experience

Erciyes University, 2021 - Continues  
Head of Department, Erciyes University, Sosyal Bilimler Enstitüsü, --, 2019 - Continues  
Erciyes University, 2019 - Continues  
Erciyes University, 2019 - Continues  
Erciyes University, 2019 - Continues  
Erciyes University, 2019 - Continues  
Erciyes University, 2019 - Continues  
Erasmus Program Department Coordinator, Erciyes University, Sosyal Bilimler Enstitüsü, --, 2017 - Continues  
2017 - Continues  
Erciyes University, 2009 - Continues  
Erasmus Program Institutional Coordinator, Erciyes University, İktisadi ve İdari Bilimler Fak., İşletme, 2019 - 2023  
Erciyes University, 2019 - 2021  
Erciyes Üniversitesi, Kayseri Myo, Bilgisayar Teknolojileri Bölümü, 2017 - 2019  
Erciyes University, 2017 - 2019  
Erciyes University, 2013 - 2019  
Erasmus Coordinator, Erciyes Üniversitesi, Kayseri Meslek Yüksekokulu, Bilgisayar Teknolojileri, 2008 - 2019  
Erciyes University, 2013 - 2014  
Erciyes Üniversitesi, Kayseri Myo, Bilgisayar Teknolojileri, 2012 - 2014  
Erciyes Üniversitesi, Kayseri Myo, 2010 - 2014  
Erciyes University, 2010 - 2014  
Erciyes University, 2010 - 2013  
Erciyes Üniversitesi, Kayseri Myo, Pazarlama Ve Dış Ticaret, 2010 - 2012  
Erciyes University, 2005 - 2012  
Erciyes University, 2006 - 2009  
Erciyes University, 2005 - 2009  
Erciyes University, 2005 - 2009

## Courses

Research Methods, Undergraduate  
İş analitiği ve büyük veri, Postgraduate, 2023 - 2024  
Veri Tabanı Yönetim Sistemleri, Postgraduate, 2023 - 2024  
Bilişim Sistem Projeleri Yönetimi, Postgraduate, 2023 - 2024  
Veri madenciliği ve iş zekası, Undergraduate, 2021 - 2022  
ABD Semineri, Postgraduate, 2018 - 2019  
Yapay zeka, Postgraduate, 2018 - 2019  
İstatistik-II, Undergraduate, 2018 - 2019  
Management and cultural diversations, Undergraduate, 2018 - 2019

İş araştırma yöntemleri, Postgraduate, 2018 - 2019  
Sosyal medya pazarlaması ve analitiği, Postgraduate, 2018 - 2019  
Business research methods, Undergraduate, 2017 - 2018  
Management Information systems, Undergraduate, 2017 - 2018  
Sosyal Medya Pazarlaması, Postgraduate, 2017 - 2018  
Yönetim Bilişim Sistemleri, Associate Degree, 2017 - 2018  
Sosyal medya pazarlaması, Postgraduate, 2017 - 2018  
Bilgisayar Teknolojileri ve Programlama, Undergraduate, 2013 - 2014  
Mesleki Yabancı Dil-IV, Associate Degree, 2013 - 2014  
Uluslararası İşletmecilik, Undergraduate, 2013 - 2014  
Sistem Analizi ve Tasarımı, Associate Degree, 2014 - 2015  
İnternet Programcılığı-II, Associate Degree, 2013 - 2014, 2012 - 2013  
Veri Yapıları ve Programlama, Associate Degree, 2013 - 2014, 2012 - 2013  
Algoritma ve Programlamaya Giriş, Associate Degree, 2013 - 2014  
İnternet Programcılığı-I, Associate Degree, 2013 - 2014, 2012 - 2013  
Veri Tabanı Yönetimi, Undergraduate, 2013 - 2014  
İşletim Sistemleri, Associate Degree, 2012 - 2013  
Algoritma ve Programlamaya Giriş, Associate Degree, 2012 - 2013  
Bilgisayar Uygulamaları, Associate Degree, 2012 - 2013

## Designed Lessons

Kahya Özyirmidokuz E., Social Informatics, Postgraduate, 2020 - 2021  
Kahya Özyirmidokuz E., İş analitiği ve zekası, Postgraduate, 2017 - 2018

## Research Infrastructure Information

Kahya Özyirmidokuz E., İş analitiği ve zekası laboratuvarı, September 2019

## Designed Programs

Kahya Özyirmidokuz E., Undergraduate Double Major, Yönetim Bilişim Sistemleri ABD, 2017 - Continues

## Published journal articles indexed by SCI, SSCI, and AHCI

- I. **Analyzing unstructured Facebook social network data through web text mining: A study of online shopping firms in Turkey**  
Kahya-Ozyirmidokuz E.  
INFORMATION DEVELOPMENT, vol.32, no.1, pp.70-80, 2016 (SSCI)
- II. **Data mining for quality improvement**  
ÇİFLİKLİ C., KAHYA ÖZYİRMİDOKUZ E.  
INDUSTRIAL MANAGEMENT & DATA SYSTEMS, 2012 (SCI-Expanded)
- III. **Enhancing product quality of a process**  
ÇİFLİKLİ C., Kahya-Ozyirmidokuz E.  
INDUSTRIAL MANAGEMENT & DATA SYSTEMS, vol.112, pp.1181-1200, 2012 (SCI-Expanded)
- IV. **Implementing a data mining solution for enhancing carpet manufacturing productivity**  
ÇİFLİKLİ C., Kahya-Ozyirmidokuz E.  
KNOWLEDGE-BASED SYSTEMS, vol.23, no.8, pp.783-788, 2010 (SCI-Expanded)

- V. **A fuzzy model for competency-based employee evaluation and selection**  
Golec A., Kahya E.  
COMPUTERS & INDUSTRIAL ENGINEERING, vol.52, no.1, pp.143-161, 2007 (SCI-Expanded)

## Articles Published in Other Journals

- I. **DECIPHERING USER FEEDBACK: CLUSTERING OF DIGITAL WELL-BEING SYSTEM REVIEWS**  
Kahya Özyirmidokuz E., Stoica E. A.  
Management of Sustainable Development Journal, vol.15, no.2, pp.7-12, 2023 (Peer-Reviewed Journal)
- II. **Users' Feedback about a Digital Well-Being System**  
KAHYA ÖZYİRMİDOKUZ E., Stoica E. A., UYAR K.  
European Journal of Interdisciplinary Studies, vol.14, no.1, pp.241-251, 2022 (Scopus)
- III. **Beş Büyük Kişilik Özelliği ve Öz Yeterliliğin Sosyal Medyada Yer Alan Sahte Haberlerin Kabulü ve Yayılması Üzerindeki Etkisi**  
SARGIN S., UYAR K., KAHYA ÖZYİRMİDOKUZ E.  
European Journal of Science and Technology, no.32, pp.979-990, 2021 (Peer-Reviewed Journal)
- IV. **Dijital iyi olma sistemlerinde kullanıcı geribildirim analizi**  
Kahya Özyirmidokuz E., Çifçi Ş., Pak E., Yıldız A., Andaç E.  
Journal of Information Systems and Management Research, vol.3, no.1, pp.1-13, 2021 (Peer-Reviewed Journal)
- V. **Dijital Bağımlılık ve FoMo, Kişilik Faktörleri ve Mutluluk ile İlişkisi: Üniversite Öğrencileri İle Bir Uygulama**  
SARICA KEÇECİ H., KAHYA ÖZYİRMİDOKUZ E., ÖZBAKIR L.  
BAGIMLIK DERGISI, vol.22, 2021 (Peer-Reviewed Journal)
- VI. **A DECISION SUPPORT SYSTEM BY ANALYSIS OF THE MEETING REPORTS**  
Gürbüz F., Kahya Özyirmidokuz E.  
SAKARYA UNIVERSITY JOURNAL OF SCIENCE, vol.22, no.2, pp.1, 2018 (Peer-Reviewed Journal)
- VII. **THE HAPPY PROJECT: AN ADAPTIVE EMOTIONAL SOCIOTECHNICAL SYSTEM APPROACH**  
KAHYA ÖZYİRMİDOKUZ E., Stoica E. A., Uyar K.  
Yönetim Bilişim Sistemleri Dergisi, vol.3, no.2, pp.32-46, 2017 (Peer-Reviewed Journal)
- VIII. **Clustering online customer complaints**  
KAHYA ÖZYİRMİDOKUZ E., STOICA E. A.  
International Journal of Business Quantitative Economics and Applied Management Research, vol.3, no.7, pp.1-18, 2016 (Peer-Reviewed Journal)
- IX. **Clustering online customer documents**  
KAHYA ÖZYİRMİDOKUZ E., Stoica E.  
International Journal of Business Quantitative Economics and Applied Management Research, vol.3, no.7, pp.1-18, 2016 (Peer-Reviewed Journal)
- X. **Cyber-Security Risks And Threats In Global Economy**  
Stoica E. A., Kahya Özyirmidokuz E.  
Revista Economica, vol.68, no.6, pp.156-161, 2016 (Peer-Reviewed Journal)
- XI. **Emotion based analysis of Turkish customer opinions**  
Kahya Özyirmidokuz E., Stoica E. A.  
Bulletin Taras Shevchenko National University of Kyiv, Economics, vol.12, no.189, pp.37-40, 2016 (Peer-Reviewed Journal)
- XII. **Mining Customer Feedback Documents**  
STOICA E. A., KAHYA ÖZYİRMİDOKUZ E.  
International Journal of Knowledge Engineering-IACSIT, vol.1, no.1, pp.68-71, 2015 (Peer-Reviewed Journal)
- XIII. **A Data Mining Based Approach to a Firm's Marketing Channel**  
Kahya Özyirmidokuz E., Uyar K., Mustafa Ö.  
Procedia Economics and Finance, vol.27, pp.77-84, 2015 (Peer-Reviewed Journal)

- XIV. **Mining Unstructured Turkish Economy News Articles**  
KAHYA ÖZYİRMİDOKUZ E.  
Procedia Economics and Finance, vol.16, pp.320-328, 2014 (Peer-Reviewed Journal)
- XV. **MINING EMPLOYEE EFFICIENCY IN MANUFACTURING**  
KAHYA ÖZYİRMİDOKUZ E., ÇİFLİKLİ C.  
Revista Economica, vol.66, no.2, pp.30-40, 2014 (Peer-Reviewed Journal)
- XVI. **BİLGİ KEŞFİ SÜRECİNDE BULANIK GÖZATIM UYGULAMASI**  
ÇİFLİKLİ C., NAKİP M., KAHYA ÖZYİRMİDOKUZ E.  
ERCİYES ÜNİVERSİTESİ SOSYAL BİLİMLER ENSTİTÜ DERGİSİ, vol.23, pp.75-93, 2007 (Peer-Reviewed Journal)
- XVII. **Bilgi Keşfi Sürecinde Bulanik Gözetim Uygulaması**  
ÇİFLİKLİ C., NAKİP M., KAHYA ÖZYİRMİDOKUZ E.  
Erciyes Üniversitesi Sosyal Bilimler Enstitü Dergisi, vol.23, pp.75-93, 2007 (Peer-Reviewed Journal)

## **Books & Book Chapters**

- I. **Waste management for smart cities**  
Denizhan B., Kahya Özyirmidokuz E.  
in: AI Perspective for smart cities, Vahap Tecim; Sezer Bozkurt Kahyaoğlu, Editor, CRC, New York , New York, pp.72-107, 2022
- II. **Measuring female entrepreneurs' happiness from online feedback**  
Kahya Özyirmidokuz E., Uyar K., Stoica E. A.  
in: Organizations and Performance in a Complex World: 26th International Economics Conference (IECS 2019), Orăștean,Ramona,Ogrean,Claudia,Marginean,Silvia Cristina, Editor, Springer-Verlag , Zürich, pp.1-7, 2020
- III. **SOSYAL MEDYA PAZARLAMASI VE ANALİTİĞİ**  
UYAR K., KAHYA ÖZYİRMİDOKUZ E.  
in: İşletmelerde Güncel Yaklaşımlar : Pandemi Sonrası Örgütlerin Geleceği, Karabay, M. E., Şener, İ., Editor, Nobel, Ankara, pp.441-472, 2020
- IV. **Exploring Turkish happiness themes on social media**  
Kahya Özyirmidokuz E., Uyar K., Stoica E. A., Karakaş B.  
in: RAISING THE LEVEL OF EDUCATION AND EMPLOYMENT FOR THE PURPOSES OF CREATING NEW BUSINESS OPPORTUNITIES , Maja Cogoljevic,Ljiljana Dimitrijević,Snezhana Ilieva, Editor, Silver & Smith Publishers, London, pp.246-255, 2018
- V. **Methodological Approach for Messages Classification on Twitter Within E-Government Area**  
Stoica E. A., KAHYA ÖZYİRMİDOKUZ E., Uyar K., Pitic A. G.  
in: Innovative Business Development—A Global Perspective, Silvia Cristina Marginean, Claudia Ogreaan, Ramona Ora?tean, Editor, Springer-Verlag , Cham, pp.355-361, 2018
- VI. **Evaluation of Female Entrepreneurs' Emotional Feedback**  
KAHYA ÖZYİRMİDOKUZ E., Stoica E. A.  
in: Emerging Issues in the Global Economy, 2017 International Economics Conference in Sibiu (IECS), Silvia Cristina Marginean, Claudia Ogreaan, Ramona Ora?tean, Editor, Springer-Verlag , Sibiu, pp.181-194, 2018
- VII. **"Brand unhappiness on social media"**  
Uyar K., KAHYA ÖZYİRMİDOKUZ E., Stoica E. A.  
in: Emerging Business and Economic Issues in the Global Economy - Proceedings of the 2017 International Economic Conference in Sibiu (IECS) ,15-16, Silvia Cristina Marginean, Claudia Ogreaan, Ramona Ora?tean, Editor, Springer-Verlag Proceedings İn Business And Economics, 2018, Cham, pp.371-380, 2018

## **Refereed Congress / Symposium Publications in Proceedings**

- I. **Exploring environmental activism in terms of hashtag activism**

Aydın Ö. F., Kahya Özyirmidokuz E.

10th International Management Information Systems Conference (IMISC 2023), İstanbul, Turkey, 18 - 21 October 2023, pp.10-19

- II. **A Comprehensive Overview of Waste Management Social Complementary Applications Using Natural Language Processing**  
Kahya Özyirmidokuz E., Stoica E. A.  
A Comprehensive Overview of Waste Management Social Complementary Applications Using Natural Language Processing, İstanbul, Turkey, 18 - 21 October 2023, pp.1-9
- III. **A Systematic Literature Review on Recycling Household Waste in Food Sector Within Social Dimension of Sustainability**  
Kahya Özyirmidokuz E., Stoica E. A.  
IECS 2023: 30TH INTERNATIONAL ECONOMIC CONFERENCE OF SIBIU, Sibiu, Romania, 26 - 28 May 2023, pp.1-10
- IV. **Social complementary solutions of waste management systems in circular economy: A systematic literature review**  
Kahya Özyirmidokuz E., Stoica E. A.  
International Economic Conference of Sibiu 29th International Economic Conference – IECS 2022, Sibiu, Romania, 28 - 29 October 2022, pp.1
- V. **Mutlu pazarlama yazılım gereksinimleri analizi**  
KAHYA ÖZYİRMİDOKUZ E., UYAR K.  
8th International Management Information Systems Conference (IMISC2021), İstanbul, Turkey, 20 October 2021
- VI. **Clustering digital well-being system reviews**  
Kahya Özyirmidokuz E., Stoica E. A.  
International Economic Conference in Sibiu (IECS), 28 May - 29 July 2021, pp.1
- VII. **Requirements of a digital well-being system**  
Kahya Özyirmidokuz E., Stoica E. A., Uyar K.  
International Economic Conference in Sibiu (IECS), Sibiu, Romania, 28 May - 29 July 2021, pp.1
- VIII. **Measuring Female Entrepreneurs' Happiness from Online Feedback**  
KAHYA ÖZYİRMİDOKUZ E., UYAR K., Stoica E. A.  
26th International Economic Conference of Sibiu, IECS 2019, Sibiu, Romania, 24 - 25 May 2019, pp.91-100
- IX. **Digital game addiction: Visualizing literature between 2004-2019**  
Çelik A., KAHYA ÖZYİRMİDOKUZ E.  
7. International Management Information Systems Conference "Health Informatics and Analytics"(IMISC 2020), İzmir, Turkey, 9 - 11 December 2020
- X. **Instagram Influencers' Effect on Customers: Visualizing The Trend Topics**  
Darkhanbay B., Kahya Özyirmidokuz E., Stoica E. A.  
19th Uluslararası İşletmecilik Kongresi (UIK 2020), Kayseri, Turkey, 23 October - 25 December 2020, pp.617-633
- XI. **AN APPLICATION OF MEASURING BRANDS' TURKISH HAPPINESS ON SOCIAL MEDIA**  
KAHYA ÖZYİRMİDOKUZ E., UYAR K., Karakaş B.  
IMISC 2019, İstanbul, Turkey, 9 - 12 October 2019
- XII. **MEASURING CUSTOMER EMOTIONAL FEEDBACK ABOUT A BRAND STRATEGY**  
Kahya Özyirmidokuz E., Uyar K., Stoica E. A.  
EFBM International Forum 2019, Kyiv, Ukraine, 21 - 24 May 2019, pp.93
- XIII. **Exploring Turkish Happiness Themes on Social Media.**  
KAHYA ÖZYİRMİDOKUZ E., UYAR K., STOICA E. A., AKPINAR B.  
International Conference Employment, Education and Entrepreneurship (EEE 2018), Belgrade, Serbia And Montenegro, 18 - 20 October 2018, pp.66
- XIV. **Dijital Bağlılık ile Mücadelede Sosyal Bilişimin Rolü**  
KAHYA ÖZYİRMİDOKUZ E., Karakaş B.  
5th International Management Information Systems Conference (IMISC 2018), Ankara, Turkey, 24 - 26 October 2018, pp.90-93
- XV. **Twitter Messages Classification**

Eduard Alexandru S., KAHYA ÖZYİRMİDOKUZ E., UYAR K., Pitic A.

25th International Economic Conference – IECS 2018, Sibiu, Romania, 10 - 11 May 2018

- XVI. **RULE INDUCTION OF USERS' HAPPINESS ON SOCIAL MEDIA**  
Kahya Özyirmidokuz E., Uyar K., Stoica E. A.  
The 17th International Conference on Informatics in Economy (IE2018), Iasi, Romania, 17 - 21 May 2018, pp.1-6
- XVII. **Methodological Approach for Messages Classification on Twitter Within E-Government Area**  
Stoica E. A., KAHYA ÖZYİRMİDOKUZ E., UYAR K., Pitic A. G.  
25th International Economic Conference of Sibiu, IECS 2018, Sibiu, Romania, 11 - 12 May 2018, pp.355-361
- XVIII. **Brand Unhappiness on Social Media**  
UYAR K., KAHYA ÖZYİRMİDOKUZ E., STOICA E. A.  
IECS 2017: 24th International Economic Conference, (IECS), Sibiu, Romania, 15 - 16 May 2017
- XIX. **EVALUATING OF WOMEN ENTREPRENEURIALSHIP EMOTIONAL FEEDBACK**  
KAHYA ÖZYİRMİDOKUZ E., Eduard Alexandru S.  
24th International Economic Conference – IECS 2017, Sibiu, Romania, 14 - 20 May 2017
- XX. **The Happy Project: An Adaptive Emotional SocioTechnical System Approach**  
KAHYA ÖZYİRMİDOKUZ E., Stoica E. A., UYAR K.  
4th International Management Information Systems Conference “Industry 4.0”, İstanbul, Turkey, 17 - 20 October 2017, pp.61-62
- XXI. **Girişimci firmaların web sitelerinden duygusal bilgi çıkarımı**  
KAHYA ÖZYİRMİDOKUZ E., Stoica E. A.  
3rd International Information Management Systems Conference (IMSC'16 ), İzmir, Turkey, 6 - 08 October 2016, pp.25-31
- XXII. **Emotion based analysis of Turkish customer opinions**  
KAHYA ÖZYİRMİDOKUZ E., Stoica E. A.  
International Economics Conference: The Competitive Economic and Social Environment of the International Market (IECS 2016), Sibiu, Romania, 20 - 21 May 2016, no.17283817, pp.1-10
- XXIII. **Emotion based analysis of Turkish costomer opinions Sibiu ROMANYA 20 21 Mayıs 2016 no 17283817**  
KAHYA ÖZYİRMİDOKUZ E., Stoica E. A.  
International Economics Conference: The Competitive Economic and Social Environment of the International Market (IECS 2016), Sibiu, Romania, 20 - 21 May 2016
- XXIV. **Bir sosyo-teknik sistemde geribildirim analizi**  
KAHYA ÖZYİRMİDOKUZ E.  
2. Ulusal Yönetim Bilişim Sistemleri Kongresi, ISBN: 978-975-442-738-7, Erzurum, Turkey, 8 - 10 October 2015, pp.243-255
- XXV. **A DATA MINING BASED APPROACH TO A FIRMâ€™S MARKETING CHANNEL**  
KAHYA ÖZYİRMİDOKUZ E., Uyar K., Ozyirmidokuz M. H.  
The 22nd International Economic Conference - IECS 2015, ECONOMIC PROSPECTS IN THE CONTEXT OF GROWING GLOBAL AND REGIONAL INTERDEPENDENCIES, Sibiu, Romania, 14 - 16 May 2015
- XXVI. **Mining customer feedback documents**  
Stoica E. A., KAHYA ÖZYİRMİDOKUZ E.  
2015 International Conference on Knowledge (ICK 2015), Portsmouth, United Kingdom, 15 - 16 January 2015, pp.10
- XXVII. **EVALUATION OF MEETING PROCEEDINGS VIA TEXT MINING**  
GÜRBÜZ F., KAHYA ÖZYİRMİDOKUZ E.  
INFORMS Annual Meeting 2014, San Francisco, United States Of America, 9 - 12 November 2014
- XXVIII. **Original Model For E-Commerce Development Using Social Media**  
Stoica E. A., KAHYA ÖZYİRMİDOKUZ E.  
The Global Challenges for Environmental and Resource Economics in Central and Eastern European Countries: Safety, Security, and Sustainability (GCERECEEC'2014), Kiev, Ukraine, 9 - 11 October 2014, pp.40
- XXIX. **Müşteri geribildirim analizi: Bir metin madenciliği uygulaması**

KAHYA ÖZYİRMİDOKUZ E.

Yöneylem Araştırması ve Endüstri Mühendisliği 34. Ulusal Kongresi, YAEM 2014, Bursa, Turkey, 25 - 27 June 2014, pp.28

- XXX. **Performance improvement of airlines web sites**  
KAHYA ÖZYİRMİDOKUZ E., GÜRBÜZ F.  
International Conference on Engineering and Applied Sciences Optimization (OPTI 2014), Kos, Greece, 4 - 06 June 2014
- XXXI. **Performance improvement of international airlines' websites**  
KAHYA ÖZYİRMİDOKUZ E., GÜRBÜZ F.  
OPT-i 2014 - 1st International Conference on Engineering and Applied Sciences Optimization, Kos Island, Greece, 4 - 06 June 2014, pp.2267-2283
- XXXII. **Yapısal olmayan kalite kontrol imalat verilerinden anahtar kelime çıkarımı**  
KAHYA ÖZYİRMİDOKUZ E., ÇİFLİKLİ C.  
3. Kayseri Ekonomi Sempozyumu, Kayseri, Turkey, 24 - 25 April 2014, pp.415-424
- XXXIII. **Mining Turkish Economy News Articles**  
KAHYA ÖZYİRMİDOKUZ E.  
21st International Economic Conference 2014: Prospects of Economic Recovery in a Volatile International Context: Major Obstacles, Initiatives and Projects, IECS 2014, Sibiu, Romania, 15 - 16 May 2014, vol.16, pp.320-328
- XXXIV. **Yapısal olmayan kalite kontrol dökümanlarından anahtar kelime çıkarımı**  
KAHYA ÖZYİRMİDOKUZ E., ÇİFLİKLİ C.  
3. Kayseri Sempozyumu, Kayseri, Turkey, 24 - 25 April 2014, pp.415-424
- XXXV. **Analyzing customer complaints : A Web text mining application**  
KAHYA ÖZYİRMİDOKUZ E., Özyirmidokuz M. H.  
International Conference on Education and Social Sciences (INTCESS14), Turkey, 1 - 04 February 2014, pp.734-743
- XXXVI. **Decision Tree Induction of Emotional Violence Against Women**  
KAHYA ÖZYİRMİDOKUZ E., KAYA Y.  
International Conference on Education and Social Sciences, intcess14, Turkey, 1 - 04 February 2014, pp.847-856
- XXXVII. **Decision Tree Induction of Emotional Violence Against Women ISBN 978 605 64453 0 9 pp 847 856**  
KAHYA ÖZYİRMİDOKUZ E., KAYA Y.  
International Conference on Education and Social Sciences (INTCESS14), İstanbul, Turkey, 3 - 05 February 2014, pp.847-856
- XXXVIII. **Text mining of online social shopping**  
KAHYA ÖZYİRMİDOKUZ E.  
The Global Reach of Industrial Engineering, Turkey, 1 - 04 June 2013, pp.172-173
- XXXIX. **Characterization Of Network Traffic Data A Data Preprocessing And Data Mining Application via Kohonen**  
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## Supported Projects

KAHYA ÖZYİRMİDOKUZ E., STOİCA E. A., MOLU B., Project Supported by Higher Education Institutions, Sosyal kabulde çevresel analitik uygulaması (Environmental analytics application in social acceptance), 2023 - Continues

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GÜRBÜZ F., KAHYA ÖZYİRMİDOKUZ E., Project Supported by Higher Education Institutions, Veri analizinde metin madenciliği (text mining) yaklaşımı, 2014 - 2017

KAHYA ÖZYİRMİDOKUZ E., Project Supported by Higher Education Institutions, Sosyo-Teknik Sistem Geliştirmek için Kullanıcı Geribildirimlerinin Şekillendirilmesi ve Analizi (Formalizing and Analysing Users' Feedback to Evolve of Socio-Technical Systems), 2014 - 2016

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## Memberships / Tasks in Scientific Organizations

AIS (Association for Information Systems), Member, 2017 - Continues

AIS TRAI Turkey Chapter, Member, 2017 - Continues

Türkiye Bilişim Derneği, Member, 2015 - Continues

YAD (Yöneylem Araştırması Derneği), Member, 2013 - Continues

## Tasks In Event Organizations

Kahya Özyirmidokuz E., Geleneksel Teknoloji ve Bilişim Etkinlikleri, Social Activities, Kayseri, Turkey, Mayıs 2005

## **Scientific Research / Working Group Memberships**

Veri Merkezli Zeki Analitik, Erciyes University, Türkiye, <https://avesis.erciyes.edu.tr/ResearchTeamSite/datafabric>, 2023 - Continues

Erciyes University #Happycrowd Research Group, Erciyes University, Türkiye, <https://mutluproje.erciyes.edu.tr/>, 2018 - Continues

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British Council Entrepreneurship Ecosystems Network, British Council, UK, İngiltere, <http://www.eeworkshopizmir.com>, 2016 - Continues

## **Non Academic Experience**

TED Kayseri Temsilcilik  
BİLİM SANAYİ VE TEKNOLOJİ BAKANLIĞI